

# VeriPicReports.com—Purchaser Questions

*This White Paper provides answers to question commonly asked by insurance companies and law offices purchasing accident reports from VeriPicReports.com.*



## How can VeriPicReports.com help my company?

It is no longer necessary to wait weeks or even months to request an accident report from the responding law enforcement agency. With VeriPicReports.com, crash reports are available almost immediately, generally within three days after an accident occurs. And VeriPicReports.com is easily accessible 24 hours a day, 7 days a week—a benefit to all parties involved in the aftermath of an auto accident.

## How do I pay for the accident reports?

With VeriPicReports.com, the days of making and paying for individual crash report requests are long gone. Your company will be provided with one consolidated invoice at the first of each month, detailing all reports ordered through VeriPicReports.com in the previous month. Invoices are payable on a Net 30 basis.

Easy access to online reports and the convenience of consolidated billing are just two of the many reasons insurance companies and law firms have learned to rely on VeriPicReports.com.

## What happens if we can't find the report we need in VeriPicReports.com?

We are happy to help if you are unable to locate the report you need. The VeriPicReports.com support staff is available by email anytime or by phone at 888.221.4111 from 8:00AM to 5:00PM, EST. We work very hard to handle support request promptly. If the requested report is not in the VeriPicReports.com system, we advise giving the law enforcement agency that responded to the accident scene at least four days from the date of the incident to process the report.

## What costs are associated with purchasing a report from VeriPicReports.com?

There are no setup fees, monthly maintenance costs or administrative charges for using VeriPicReports.com. You are only billed for the reports that are downloaded. Crash report fees are set by individual law enforcement agencies, but most charge between \$5.00 and \$20.00 per report.

## Can we track multiple purchases made within the same month?

Yes. When a report is downloaded from VeriPicReports.com, the purchaser has the option of entering a unique reference number, such as a claim, case or client number. All customer-entered reference numbers appear on the consolidated invoice at the end of the month, providing detailed customized tracking.

## How can I get started?

It's simple. Go to [www.VeriPicReports.com](http://www.VeriPicReports.com) and click on "Request an account." You can begin downloading reports once you have been notified that your account has been approved.

## VeriPic—A Name You Can Depend On

Founded in 1994, VeriPic is an award-winning software company that is a trusted partner in serving the needs of institutions nationwide with innovative solutions to digital media file management. In the rapidly evolving environment of digital asset management, we are committed to building long-term, mutually beneficial client relationships.



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